Digital Certificate

Upon your first login as a healthcare professional to the National Contact Point (NCP) platform, it is necessary to issue and install a digital certificate, which can only be stored on the specific computer where the login is performed. The certificate is valid for two (2) years and is essential for secure access to medical data of citizens from other participating European countries.

Its installation is a prerequisite for the secure Cross-Border exchange of health information, as part of the operation of the NCP through the National Contact Point for eHealth (NCPeH) of Cyprus (CY).

Depending on the browser you use on your computer, you must follow the corresponding recommended procedure. Some features or visual elements of the CYLogin interface may slightly differ between browsers, such as Google Chrome and Microsoft Edge.

Digital Certificate Installation Guide

Installation on the Chrome Browser

1. In Chrome, navigate to Settings > Privacy and Security > Manage Certificates.
2. Click "Manage imported certificate from Windows".
3. Click the import button.
4. Click 'Next".
5. Browse to certificate file.
6. Change the file type from *X.509 Certificate (*.cer, *.crt) to Personal Information Exchange (*.pfx, *. p12).
7. Select the certificate file and click "Open".
8. Click «Next».
9. Enter the password you received on your mobile phone when you requested a new certificate.
10. Deselect Enable strong private key protection.
11. Click «Next».

12. Select Automatically select the certificate store on the type of certificate and click "Next".

13. Click «Finish».

14. Click "OK" to close the import was successful message.

Installation In Edge

1. Find your new certificate file and double click on it.

2. Select Current User and click "Next"

3. Browse to certificate file.

4. Αλλάξτε τον τύπο αρχείου από *X.509 Certificate (*.cer, *.crt) σε Personal Information Exchange (*.pfx, *. p12).

5. Select the certificate file and click "Open".

6. Click «Next».

7. Enter the password you received on your mobile phone when you requested a new certificate.

8. Deselect Enable strong private key protection.

9. Click «Next».

10. Select Automatically select the certificate store on the type of certificate and click "Next".

11. Click «Finish».

12. Click "OK" to close the import was successful message.